



Mas des
Lavandes



**HOLIDAY
DIARY FOR
YOUR STAY**

Check in



On arrival, please park in the visitors' parking lot to the right of the campsite entrance, before the barriers. Check-in is at reception, during opening hours, where you will be given a code to enter the gates.



A deposit of **€200** by credit card is required for the mobile home and wristbands. You can also pay your deposit online via the **SWIKLY** link you've received by mail.

(This will not be cashed and will be destroyed after your departure if everything is in order).



When you arrive, you will be given bracelet which allow you access to the whole campsite. A deposit of **€10** is required for each bracelet and they **must be worn in ALL areas of the campsite.**



The keys to your accommodation will be handed over at **4pm**. However, if your accommodation is ready before this time, we will be happy to give you the keys before 4pm.

Reception opening hours

Excluding July and August:

9am-1pm / 2pm-6pm

July/August:

Monday to Friday

9am - 1pm / 3pm - 7pm

saturday & sunday: 9am-8pm

Paiement possibilities

- Credit card / Visa / Mastercard
- Cash
- Bank transfer



Late arrival

If you arrive **after** reception has closed, please let us know **the day before** so that we can give you instructions on how to collect your keys. Depending on the time, this may be from the caretaker (Christian +33 6.10.01.23.36) or from a **secure safe**. You can then move into your accommodation.

The next morning, please go to reception to check in and get your wristbands.

(if you've rented extras such as cribs, you'll find them in your accommodation on arrival).



Good to know



Pets

Only dogs (**except category 1**) are accepted at an additional cost of **€6/day**, with a limit of **one per accommodation**. On arrival, the owner must present an up-to-date vaccination certificate.

They must be kept on a lead in the campsite and never left alone in the accommodation or outside.

Dog waste is the responsibility of the owner, who must clean up after any soiling.

Visitors

Visitors are required to check in at reception. They must provide **proof of identity** and pay a fee of **€10/day/person**. The wristband is to be returned the **same evening** before reception closes. 4 visitors max/accommodation. Their cars must be parked outside the campsite.

We reserve the right not to accept visitors for reasons of over-occupation.

Extra car

Additional vehicles are charged at **€3/day**. (2 cars max / accommodation) They must be registered at reception in order to obtain a **new barrier code**.



Swimming-pool

Shorts and wetsuits are **not permitted**.

For men, **only swimming briefs** and boxer shorts are permitted.



Charging station

A recharging point is available on the campsite, **behind the laundry**. This terminal works like all the others, with your application. For everyone's convenience, we ask you to leave the area once your vehicle has recharged. **Penalties will be applied** if your vehicle remains on the terminal after it has finished charging.

It is strictly forbidden to recharge your car at your accommodation. A penalty of €40 will be charged for each offence.

Accommodation

Your accommodation is equipped with pillows and blankets. Mattresses and pillows are covered with waterproof undersheets.

Remember to bring:

- Your sheets (except Prestige range)
- Your bath and beach towels (except Prestige range)
- Your tea towels and bath mats

We also offer sheets and towels for hire (by reservation only, at least 1 week before your arrival) : 18 € bed 2 pers. - 15 € bed 1 pers. - Towels: 8 €/pers.



Our services



WIFI

Wifi is available throughout the campsite.

On sale online: Pack for 2 simultaneous devices: 15€/ 2 days - 29€/ 1 week - 42€/ 2 weeks

Family pack for 3 simultaneous devices: 44€/ 1 week - 64€/ 2 weeks

EQUIPEMENT

- **BBQ rental:** 45€/week - subject to availability
- **Baby kit** (bed + chair): 4€/day - 25€/week
- **Bed** 3€/day or 15€/week - chair: 2€/day or 12€/week - bathtub on loan free of charge - *subject to availability*

PRACTICAL SERVICES

- Self-service washing machines (no token): €6 - tumble dryers: €4
- Housekeeping package: €95 (excluding garbage disposal and dishwashing)
- Safe deposit box service at reception
- Mail drop-off and pick-up
- Grocery open daily with fresh bread and pastries every morning

BIKES

We rent bikes for adults, juniors and children (+ helmets, baby seats, locks).

Day: 19€ adult bike / 16€ child bike

Week: 48€ adult bike / 42€ child bike

Information and routes available at the conciergerie.





On site

BAR/RESTAURANT

From April to September, the bar-restaurant team welcomes you in a festive and friendly atmosphere, for moments of relaxation at **Mas des Lavandes.**

Enjoy our traditional cuisine in a warm atmosphere. Our dining room and terrace offer a warm welcome all season long. If you're not a bistro fan, why not join us on the terrace for an aperitif?

WELLNESS

During your vacation on a 4-star campsite in Sérignan on the road to the beaches, Sandrine welcomes you to a space dedicated to relaxation. She offers escapism rituals, holistic treatments (magnetism and dowsing) and wellness treatments.

Open all year round, contact Sandrine on 06 58 45 38 15.



JULY/AUGUST ONLY

Concierge service

Opening hours : Every day from 10am-12pm and from 2pm-7pm you can find:

- Tourist information and brochures on activities in the region
- Special offers and discounts from our partners
- Souvenir stores
- Sports equipment on loan (ping-pong rackets, golf clubs, padel, games, etc.)
- Self-service library
- Reservations for restaurants, cabs, etc.
- Luggage storage



Check out



The keys to your accommodation **MUST be handed in to reception before 11am**. The inventory of fixtures will be made after your departure.

Once the accommodation has been checked, if there are no problems, we will destroy your deposit **48 hours after your departure**.

We remind you that your accommodation **must be returned as you found it**.

Planning to leave outside reception opening hours? Simply leave your keys in the letterbox at the campsite entrance. *(Please note that the entrance gates are closed between 00.00 and 06.00).*



Environmentally responsible holidays

Every day we try to make our establishments as environmentally friendly as possible.



Local plantings



Water-saving initiatives



Sorting, recycling and reducing waste



Mobile home renovation



Use of eco-labelled cleaning products



Raising awareness, sharing, second-hand

Stay connected!

While you're waiting to arrive, follow us on social networks and during your stay, post your photos with our # :



Camping Mas des Lavandes



@campingmasdeslavandes



Camping Mas des Lavandes

DONT FORGET TO LEAVE A REVIEW ON OUR TRIPADVISOR PAGE AFTER YOUR STAY!

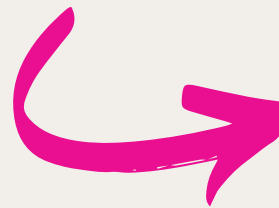


Camping Mas des Lavandes

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Try our app !

Download our free Cool'n Camp app and find all the information you need about the campsite and special rates from our partners.



Thank you!